

# CREST SAVINGS BANK GAINS COST EFFICIENCY AND PROTECTS SENSITIVE DATA

WITH CONTINUOUS NETWORK MONITORING FROM TRUSTWAVE

Crest Savings Bank, based in Wildwood, N.J., has approximately \$400 million in assets with a support staff of more than 90 employees across eight locations. The bank provides a full range of products and services that have been meeting the borrowing and depositing needs of retail and business customers in Cape May County since 1919. Crest Savings Bank, a long term Trustwave customer, continues to place a tremendous emphasis on protecting the security of its customer data.

“A security model that includes continuous network monitoring and Web filtering helps provide us with protection against any threats and was easy to accomplish with the expert engineers at Trustwave,” Graham said. “We have peace of mind knowing Trustwave is monitoring our network activity and systematically blocking any security threats.”

Karen Graham

Senior Vice President and Chief Operations Officer, Crest Savings Bank



## QUICK OVERVIEW

For more than ten years, Trustwave Managed Security Services has provided Crest Savings Bank with security resources and a cost-effective approach to implementing a network monitoring and Web filtering security strategy that helps safeguard its confidential data across multiple locations.



## THE CHALLENGE

Community banks face the same challenges as larger banks when it comes to protecting customer data. And like many community banks of its size, Crest Savings Bank understood that advancing its security required dedicated resources with in-depth expertise.

With its core banking-related activities as its top priority, Crest Savings also wanted to place the highest level of attention on information security. Therefore, it needed a cost-efficient outsourcing partner that could provide the resources required to ensure multiple security protection layers were in place to safeguard its network and the confidential information that flows across it. The bank wanted to find a reputable company with specialized expertise in data security – at a reasonable price.

## THE SOLUTION

According to Karen Graham, senior vice president and chief operations officer, Crest Savings Bank received feedback from its networking groups and evaluated providers that specialize in financial markets. Based on the positive recommendations from industry colleagues, Crest Savings Bank chose a proven, cost-effective and trusted partner: Trustwave.

Trustwave Managed Security Services adopted by Crest Savings Bank includes unified threat management, email security, email encryption and intrusion detection services, all of which are customizable with the Trustwave TrustKeeper portal. In addition, the bank adopted network monitoring and Web filtering for internet access.

“Trustwave has been providing Crest Savings Bank security services for over 10 years,” Graham said. “We couldn’t imagine not having the company’s expertise.”

With Trustwave Managed Security Services, Crest Savings Bank has optimized its resource and cost efficiencies with around-the-clock support that effectively handles its security needs, so the bank can focus on its core business.

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With Trustwave, Crest Savings Bank can enforce its acceptable use policy and gain visibility into employee internet usage. In addition, email is secured and network bandwidth is optimized – with more than 70 percent of incoming email identified as spam and blocked before it hits the network gateway.

“Over the years, Trustwave has kept up with security enhancements and made user friendly changes for reporting,” Graham said. “I can easily login to the TrustKeeper portal to make a request for any needed changes, and it gets taken care of quickly. I highly recommend Trustwave Managed Security Services.”

## THE RESULTS



Implemented advanced security strategy across multiple locations.



Improved peace of mind that sensitive customer data is secure.



Alleviated resource constraints by outsourcing security.



Increased visibility into internet usage and better spam management.



Smart security on demand

For more information: <https://www.trustwave.com>.

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